

United States Embassy
Guatemala City, Guatemala

Solicitation No. S-GT500-04-Q-0004
Questions and Answers

1. How many E-1 and DIDs do you need to be installed?
 - Embassy requires 250 DID lines. Offerors should consider full usage of capacity for E-1 Circuits. Each E-1 Circuit must support 30 channels of 64kbps each with 120 DID lines. DVC should be available through the digital lines to be installed at locations as directed by COR

2. In the pricing section, is there the possibility to make the following changes?
 - Minute instead of Second for standard services
 - Day instead of Second for temporary additional services

3. Does the Embassy have information on minutes used out of plan?
 - 18 cellular telephones exceeded in the amount of 4,443 minutes used
 - 33 cellular telephones exceeded in the amount of 520 minutes used for long distance national calls, and 1,051 minutes used for long distance international calls
 - 13 cellular telephones have text message capability and quantity of messages sent with the 13 cellular telephones was 170 text messages

4. What is the peak period for the use of digital lines?
 - 9 A.M. to 11 A.M. and 1 P.M. to 3 P.M.

5. In the pricing section, is there the possibility to include additional information related to cellular telephone service plans, type of minutes included in each plan,
 - Yes, an Amendment to the Solicitation will be processed to reflect inclusion of information as an Attachment B

6. What is the preference of the Embassy, to use copper or fiber optic for the digital lines?
 - Fiber Optic

7. Can the Embassy sign a contract document prepared by the offeror?
 - No, however Embassy will consult with Headquarters in Washington, D. C.

8. How kind of minutes should be included in the minutes provided in each E-1?
 - The Embassy would like to include minutes within Guatemala City, outside Guatemala City, and to other local operators.

9. Does the Embassy will accept electronic billing?

- Yes, Embassy will accept electronic billing by email with an attachment, CD or diskette compatible with Microsoft Office programs.

End of Questions and Answers

An Amendment to the Solicitation will be prepared to reflect changes derived from questions and answers provided during the pre-proposal conference.